

**JIGAWA STATE MINISTRY OF COMMERCE, INDUSTRY, COOPERATIVE AND TOURISM
GRIEVANCE REDRESS MECHANISM (GRM) REPORT**

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Prepared by: ABUBAKAR MUSTAPHA

Approved by: MAHMUD ISA RINGIM

Performance tracking

Total number of complaints	0
Resolved within SLA timeline	0
Number outside SLA timeline	0
Percentage of complaints resolved within timeline	0%